Clear

Clear Knowledge

System Requirements

The Clear Knowledge SQL database and Clear Knowledge engine are hosted on Clear's secure Microsoft Azure platform.

Clear Knowledge Outlook add-in

The Clear Knowledge Outlook add-in is installed on each client's PC that wishes to use it.

The following are system requirements that **must be met** to use the Clear Knowledge Outlook add-in:

- Windows 10 or later
- Screen resolution 1024 x 768 or higher (at 96 DPI, at a higher DPI the minimum resolution is higher)
- Microsoft Outlook (2013 or later or Office 365)
- Internet access to connect to the Clear Knowledge engine stored in the cloud.

Clear Pathways

The following are system requirements that **must be met** to install Clear Pathways:

- Traditional Client* (i.e. Thick/Rich client) - Windows 10 or later
- Thin Client ** Application Server – Windows Server 2012 or later
- Screen resolution 1024 x 768 or higher (at 96 DPI, at a higher DPI the minimum resolution is higher)
- Microsoft .NET 4.6.1 or later
- Internet access to connect to the Clear Knowledge SQL database stored in the cloud.

Please contact Clear for further information.

*A traditional client is a networked computer with most resources installed locally. Most PC's are traditional clients.

**A thin client is a networked computer with few locally stored programs and a heavy dependence on network resources such as Citrix.

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